## **Public Transport in Germany**

## Organisation and Financing



#### **China Ministry of Transport training programme**

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#### Introduction

#### A brief introduction of ourselves



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#### **Our company: KCW GmbH**

- The leading source of strategic and management advice in the field of public transport of Germany
- Website: <a href="http://www.kcw-online.de/eng">http://www.kcw-online.de/eng</a>





## Agenda

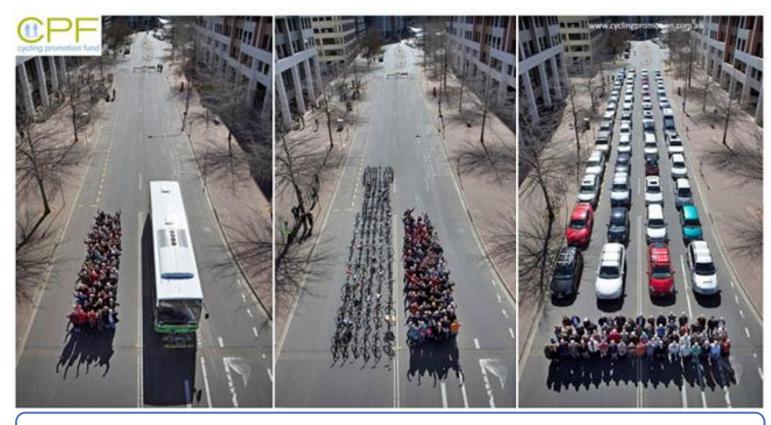
- 1. Public transport (PT) in Germany
  - Why do we need public transport?
  - Legal framework
  - Statistics and trends
- 2. Organisation and Institutions
- 3. Financing of public transport
- 4. Case studies
- 5. Questions and discussion





#### 1.1 Why do we need public transport

#### **Transport modes and implications**



Movement of people in urban areas is organised efficiently if people are carried in the same vehicle.





## 1.1 Why do we need public transport **Welcome to Los Angeles ...**



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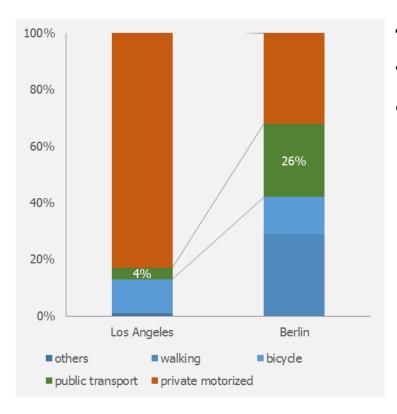
The Infamous Gdub @flickr CC BY-ND 2.0





#### 1.1 Why do we need public transport

#### Comparison of the modal shares in Los Angeles and Berlin



To a significant extent these figures result from political action and intervention.

Source: <a href="http://velo-city2013.com/wp-content/uploads/20130613">http://velo-city2013.com/wp-content/uploads/20130613</a> gerdaxelahrens.pdf





#### 1.1 Why do we need public transport

#### **Benefits of Public Transport**

#### PT can contribute to ...

- mobility and economic development
- social inclusion
- urban quality of living
- environmental policies (quality of air, noise reduction, congestion etc.)
- → public interest in a well-functioning public transport
- → therefore PT is an issue for politicians and for the general public





#### 1.2 Public transport in Germany

## **Legal framework**

**Public transport** ('Öffentlicher Verkehr') = Scheduled transport services **Local public transport** Long-distance public transport average travel time < 1 hour average travel time > 1 hour average travel distance < 50 kms average travel distance > 50 kms General Railways 'rail-bound' LPT rail services Act ('Schienenpersonennahverkehr') (`Schienenpersonenfernverkehr') **Allaemeines** = Regional and local rail = Long distance trains Eisenbahngesetz (AEG) 'road-bound' long distance Passenger 'road-bound' LPT services Transportation Act ('Öffentlicher ('Öffentlicher Straßen-Straßenpersonennahverkehr') Personenbeförderungspersonenfernverkehr') gesetz (PBefG) = Bus, metro, tram (and other) = Express coaches

Laws



ferry, cable, ...



air transport, ...

Other

#### 1.2 Definition of public transport in Germany

## Regulated local PT – deregulated coach services

### **Public Transport**

## Local/regional public transport

#### defined by law:

'majority of the passengers travels under an hour or under 50 km'

## Long-distance public transport (coach services)

(indirectly) defined:

'majority travels more than an hour or over 50 km'

**But**: Transport between stops **must** exceed 50 km; transport is **not allowed**, if a regional rail-service offers a connection of under an hour between two stops (exceptions possible)



#### regulated market

 (traditionally) only one authorisation per route is permitted

**But:** *potentially* deregulated as route protection outside Reg. 1370/2007 is disputed



#### deregulated market (as of 2013)

routes are no longer protected

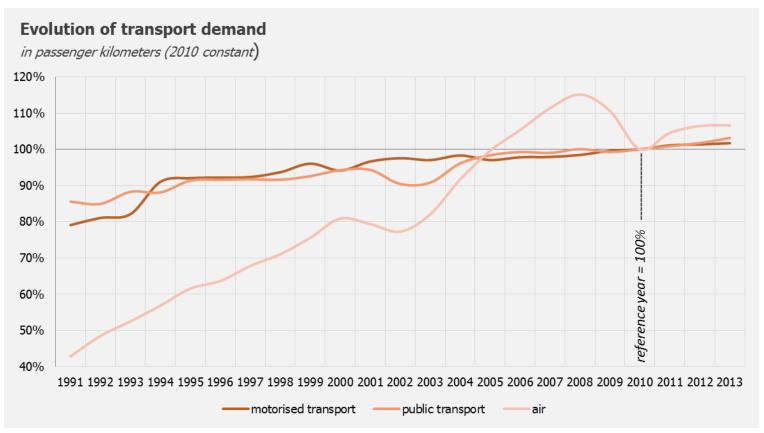
**Exception:** prohibition of coach services competing with local/rail-services





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## **Development of passenger transport**

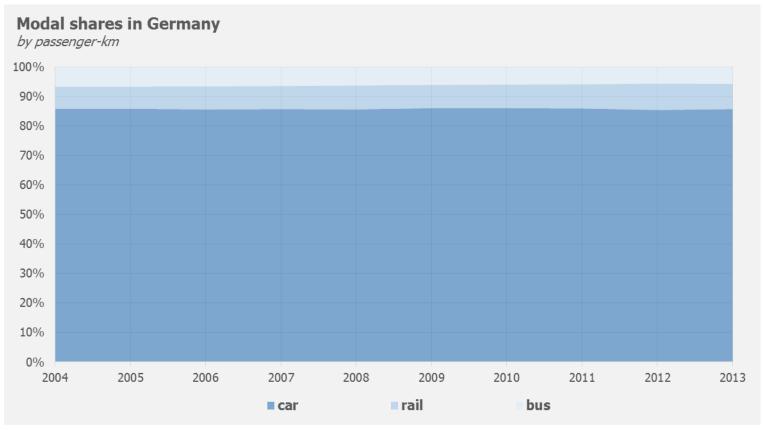


Source: Destatis





## **Development of passenger transport**

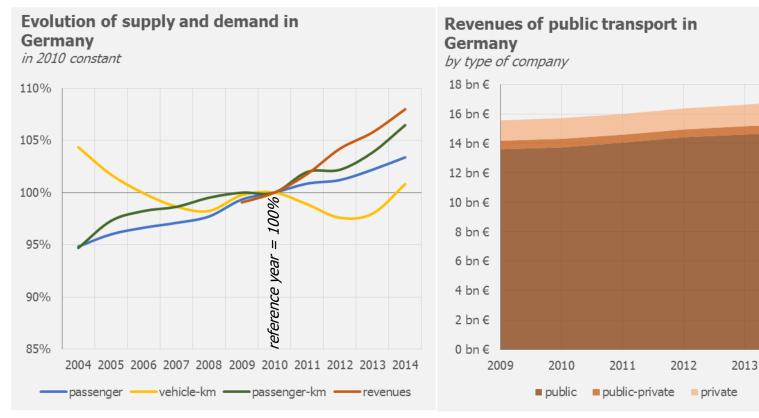


Source: Eurostat





## **Development of passenger transport**



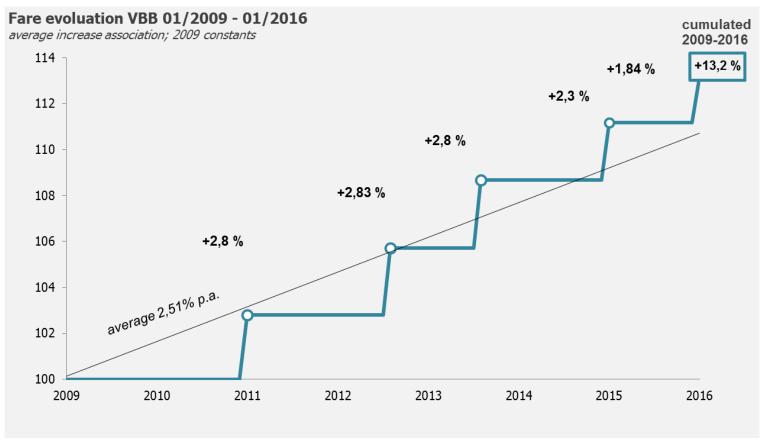
Source: Destatis

2014





## **Development of passenger transport**

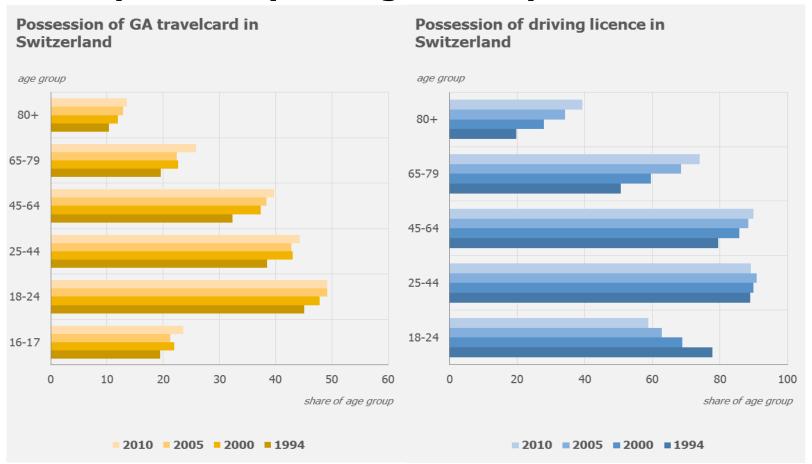


Source: KCW





## **Development of passenger transport**



www.are.admin.ch/themen/verkehr/00256/00499/index.html?lang=de&download=NHzLpZeg7t,lnp6I0NTU042l2Z6ln1acy4Z n4Z2qZpnO2Yuq2Z6gpJCEd4J5fGym162epYbg2c\_JjKbNoKSn6A--





## **Summary: recent & actual developments**

- PT passenger demand continues to grow, in particular in urban areas
- PT passenger-km growth higher then passenger growth → increase of distances travelled
- Consolidation of bus operating companies (2.872 in 2004 to 2.264 in  $2014 = \text{minus } \sim 20\%$ )
  - small businesses seem to lack competitiveness
  - average fleet size of bus operators approx. 18 vehicles
- Market share of public enterprises significant: 86% of revenues in PT is derived by public enterprises





## **Recent & actual developments**

- "New mobility", flexible use of multimodal mobility offers, e.g.
  - Car sharing, on-demand-services, supported by mobile communication & apps – different in cities and rural areas
  - Reverse trend: declining car ownership and drivers licence possession
  - PTAs and public transport associations discuss and elaborate where and how their involvement has to be aligned
  - Young(er) generation(s) primarily in urban areas show a changing behaviour towards transportation:
  - "Use instead of own" (sharing); high level of adaptability (new technologies, in particular IT-related), increased ecological awareness
- Demographic change in rural areas = how can public transport be secured under diminishing demand and funds





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#### **General facts**

#### **Germany**

82 million inhabitants, 360.000 km<sup>2</sup> → 229 inhabitants per km<sup>2</sup>

#### Federal parliamentary republic – Levels of government

16 federal states

403 districts (2009)

301 rural districts

102 urban districts

municipalities

states differ widely in size and population!

municipalities differ widely in size and population! Hesse: 21.000 km<sup>2</sup>

6.1 million inhabitants

Berlin: 892 km<sup>2</sup>

3.5 million inhabitants

Frankfurt: 248 km<sup>2</sup>

0.7 million inhabitants

Berlin: 892 km<sup>2</sup>

3.5 million inhabitants

### Market share of municipality-owned operators

(Source: Federal Statistical Office)

- bus operators: 79 % of all passengers; 69 % of all vehicle-km
- tram operators: 99 % of all passengers; 99 % of all vehicle-km





Federal states as a matter of decentralisation

- Federal states are responsible for financing and organising public transport.
- All states with exception of the three city states of Bremen, Hamburg and Berlin – delegate responsibility further to urban and rural districts.
- Districts can cooperate or can delegate responsibility to a joint institution.



## **Historical background**

In the past years legislation on PT has changed considerably:

- Since 1996 the 16 states are responsible for management, awarding and financing PT.
- Since then, award and provision of PT are split between the PTAs and the operators.
- A further split between political decisions and management of PT leads to three distinct levels in the organisation of PT: strategic, tactical and operational.

The case studies focus on the medium (tactical) level. Approaches to its implementation differ regionally:

- Case study 1: Berlin the City as PTA
- Case study 2: Frankfurt PTA-organisation traffiQ











## Levels involved, key questions and definitions

Policy Level PTA

**Key question:** What do we want to achieve?

Management Level transport assoc. **Key questions:** How are we going to achieve that? What services do we need?

Operational Level
Operator

**Key questions:** How do we produce the service? How to manage it?

Source: based on van de Velde 2001

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#### Conflicts of interest in regulated public transport systems

#### Potential and potentially conflicting objectives of ...

#### ... the authority:

- increase patronage
- minimise public subsidies ('financial compensation' for public services)
- create political success (e.g. through low fares, effects on the environment, employment)

#### ... the operator:

cover costs and maximise profits

#### ... the citizens and customers:

- minimise costs of mobility
- benefit from a suitable public transport service and network

#### ... the staff and the trade unions:

assure the quality of work conditions, good wages, number of staff; power of unions

#### ... the suppliers and subcontractors of the operators:

cover costs and maximise profits





#### Levels of organisation of public transport services

#### Roles and tasks of authority /operator

## Aims for public transport

'Strategic Level' (long term, 5 years +)

#### **Definition of the general goals:**

Transport policy, market share, profitability/public transport budget **General definition of the services:** 

Area, target groups, products, intermodality

## Planning and design

'Tactical Level' (medium term, 1 to 3 years)

#### **Definition of the detailed service characteristics:**

Fares, personnel skills, image & additional services, vehicles, routes, timetable etc.

#### **Operation**

'Operational Level' (short term, day to day)

sales activities, information to the public, infrastructure management, vehicle rostering, personnel rostering & management, cost controlling etc.





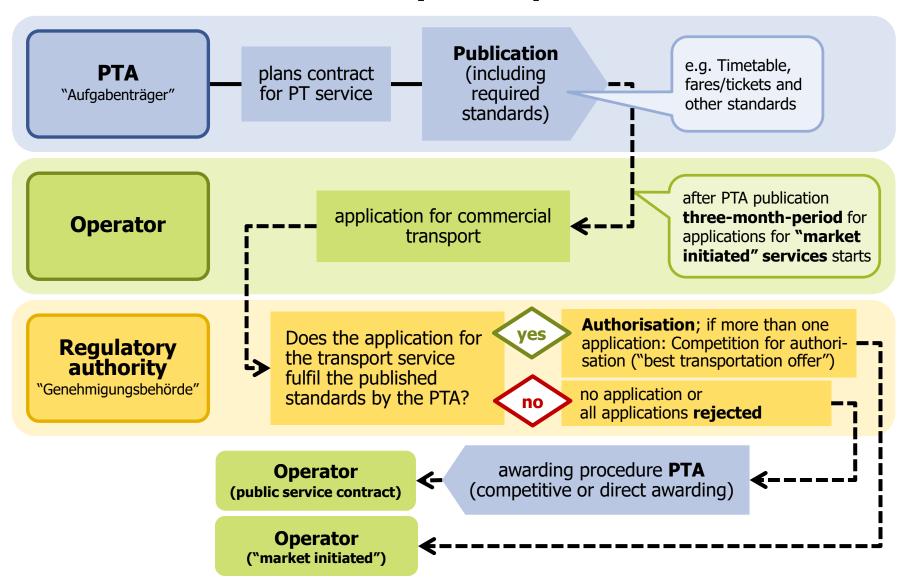
## Market organisation today

#### **Authority initiative vs. market initiative**

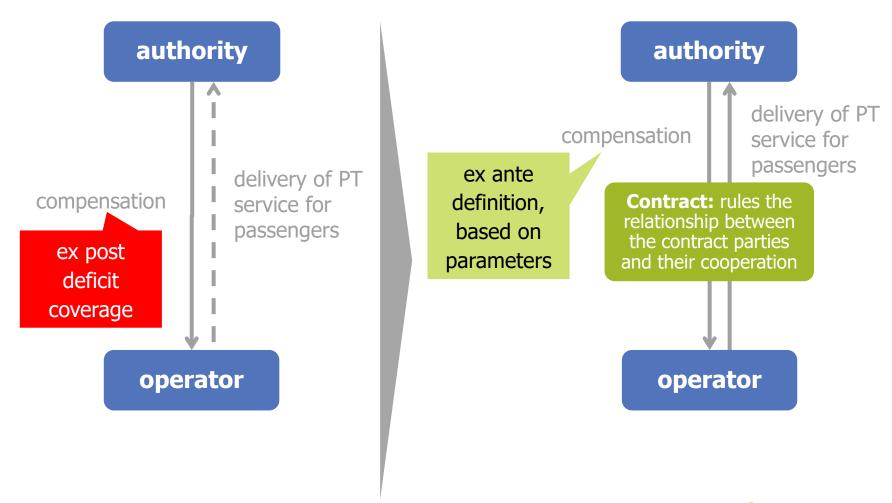
- In general, market entry depends on authorisation and, if subsidies are necessary, on the successful award of a contract.
- Two different public authorities are responsible:
  - the regulatory authority ("Genehmigungsbehörde") for authorisation,
  - the **public transport authority** (PTA, "Aufgabenträger"): for awarding respectively contracting.
- The general interaction of these authorities and operators is shown on the next slide.
- The authorisation results in a de facto-exclusive right.



## Interaction of authority and operator initiative



#### **Principle Public Service Contract**

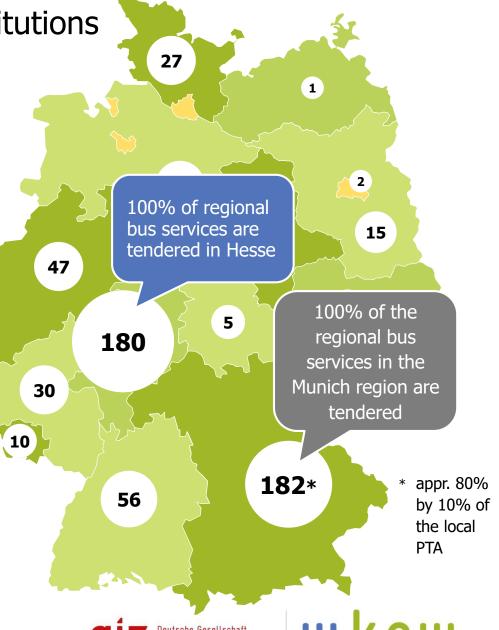




Huge differences between the states

## **Competitive awarding procedures**

 Number and distribution of procedures published in the Official Journal of the European Union by 31st December 2014



Source: Own research, KCW GmbH 2015

#### **Lessons learned**

- Establishing transport associations has fostered integration of transport systems
  - tariff integration: "one-ticket" for one journey with different operators
  - specify generic standards for public transport on regional and even federal state level

#### Contract awarding...

- ...paves the way to shape long-term planning perspectives and security for both sides, authorities and operators
- ...significantly increases service quality
- ...mitigates investment risks for operators





## **Lessons learned (2)**

#### Contract awarding...

- …increases cost efficiency prerequisites are intelligent tendering procedures and contracts
- ...provides a clear framework about remuneration procedures, service levels and adjustments, penalties and quality measures
- Integration creates interfaces and complexity → management skills and lines of communication need to be established
- Defininition of PT services, tendering and establishing (technological) standards in an environment of independently acting federal states proves challenging



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#### **General remarks**

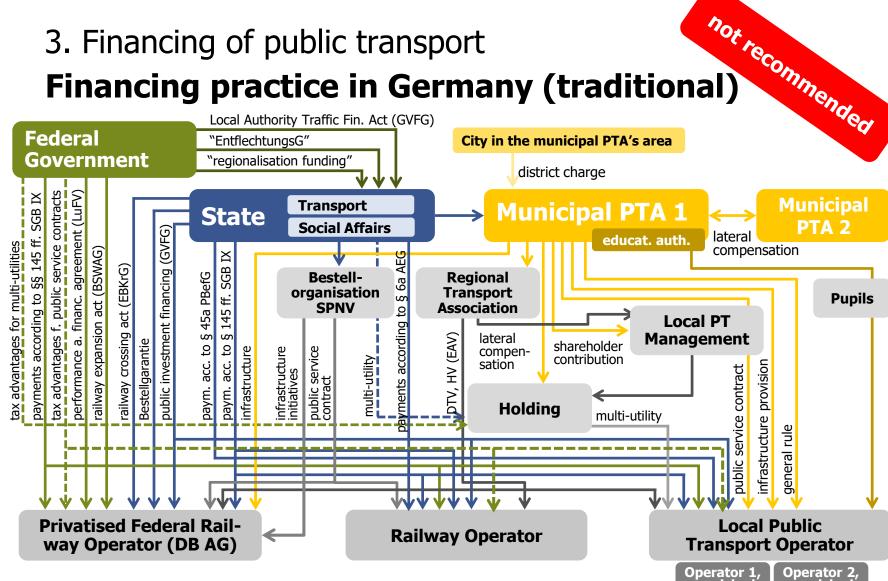
All in all, financing of public transport in Germany is characterized by

- a complex system of different financial sources and instruments, earmarked funds and responsibilities of several stakeholders (see following slides).
- The complexity, lack of transparency and possibilities of inefficiencies and windfall gains are debated and criticized continuously.
- Some federal states implemented finance reforms in the recent past, to rearrange and simplify their financing structures.





Financing practice in Germany (traditional)



Source: KCW

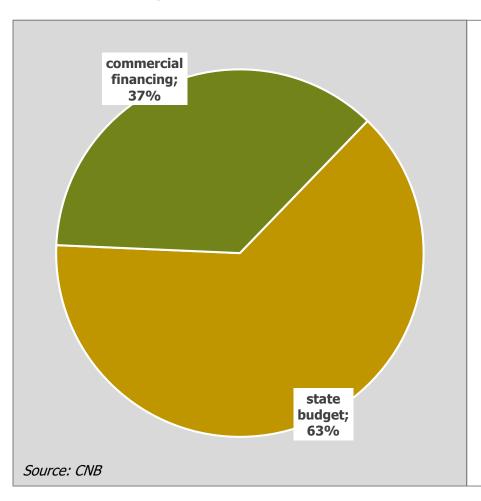
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Simplified and abstracted illustration of the PT funding practices in one single area

Deutsche Gesellschaft

municipal municipal reciprocal compensation

## Financing in bn EUR (estimated for 2008)



- Market volume: approx. 25 bn EUR/a
- Rail operations: mainly regional PT;
- Bus, tram, metro operations: mainly local public transport;
- Commercial financing: farebox and other income (advertisement, rent from station infrastructure)
- Tax deductions: VAT and fuel tax exemptions
- Compensation payments: for fare reductions granted to specific groups
- Investment grants





#### **Infrastructure investments**

Due to a lack of funds, to largely complete PT-networks and to complicated and time-consuming planning processes,

- in larger cities **only targeted investments** are made, e.g. to construct the tracks for the
  - light rail "U 5" in Frankfurt: approved by city council in 2000, ready for use probably in 2020, or for the
  - underground-extension "U 5" in Berlin: agreed upon in the so-called "capital contract" in 1994, ready for use probably in 2019.

Due to infrastructure networks which have been built decades ago,

- in many smaller cities with declining population a political debate is going on, whether infrastructure has to be dismantled (in particular regarding tram services in cities with less than 100,000 inhabitants),
- in all cities focus is laid on an intensified maintenance of the infrastructure.





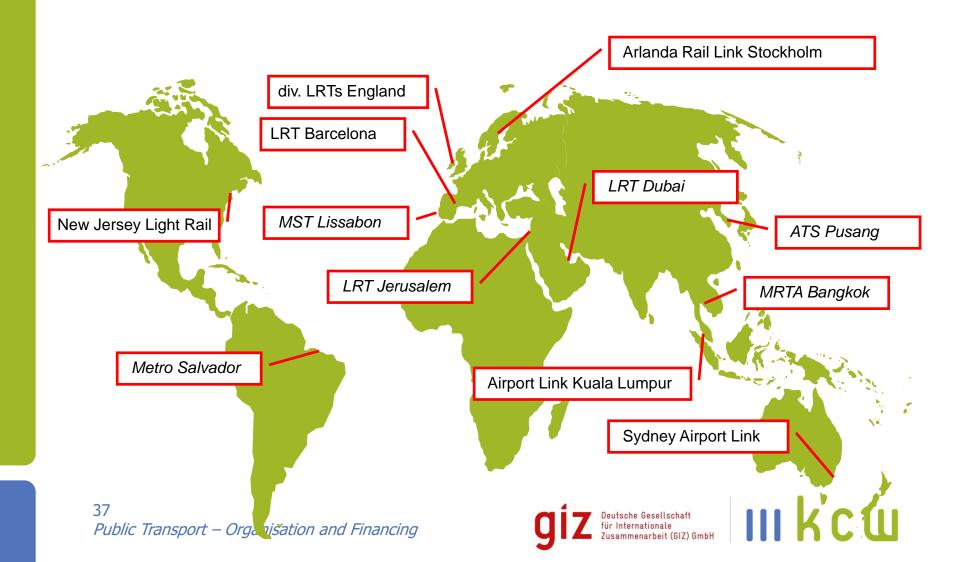
## Key criteria in establishing a financing system

- A financing commitment (public funds) of the PTA to a transport association should cover a long-term perspective and is appropriately settled in a service and financing agreement
- The financing volumes should be based on relevant criteria that are sufficiently related to the magnitude of the obligation; if these criteria develop (i.e. population, type and quality of service) the volumes should be adjusted
- Investment aid can be an appropriate measure to improve bankability of operators
- Direct funding of infrastructure projects by the state bears the risk to underestimate subsequent maintenance and operating costs of such investments → Private-public partnership models provide adequate transparency on the "true costs" (i.e. BOT); usefulness of PPP models depends primarily on investment needs and risk structure





## 3. Financing of public transport **PPP examples**



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### Case studies B and Ffm

Case studies B and Ffm will be inserted here



## 5. Questions and discussion

## Any further questions?





# Thank you.







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